

Updated: September 2nd 2025

Privacy Policy

When you use Agrader, you're trusting us to handle your personal data with care. We take that trust seriously.

When this policy applies:

We, **BASH.AI LLC** ("Agrader," "we," or "us"), provide this Privacy Policy to explain how we collect, use, and disclose your personal data when you interact with us directly—for example, when you create an Agrader account, use our services to grade essays or practice exams, or browse our website. This Privacy Policy also applies when you access our web-based applications, mobile applications (if applicable), or when you interact with us in other ways such as subscribing to our communications or contacting support.

We may update this Privacy Policy from time to time, in which case we will provide you with notice of material updates or seek your consent to the updates as may be required by applicable laws.

How Does Agrader Make Money?

We offer free and paid products, and we make money from subscriptions of the paid products. Agrader does not monetize data or use the content customers upload to our products for advertising purposes.

What type of Personal Data does Agrader Collect?

We aim to collect the minimum personal data necessary to operate our service. Specifically:

- **Account information (via Clerk):** When you create an Agrader account, we collect information required by our authentication provider, Clerk. This typically includes your email address, name (if provided), and authentication credentials.
- **Payment information (via Stripe):** If you subscribe to Agrader's paid services, payment details are processed by our payment provider, Stripe. Stripe collects and stores your payment method, billing address, and transaction history. Agrader does not store your full payment card details.
- **Practice test and feedback data:** We do not collect or store the essays or answers you upload or type into Agrader. We temporarily process your essays to generate feedback, but we do not store them. However, if you complete a practice test, we store the **AI-generated feedback and scoring results** in your account so you can access them later.
- **Log and technical data:** Like most online services, we automatically receive certain information when you use Agrader. This includes your IP address, device type, browser type and version, operating system, and activity logs necessary to maintain security and improve performance.

- **Cookies and similar technologies:** We use cookies and related technologies to enable core site functionality (such as login sessions) and to understand usage patterns. For more information, see our Cookie Policy.
- **Support interactions:** If you contact us directly (e.g., through support@agrader.ai), we may collect the information you provide so we can respond to your request.

Agrader does not use your essays, answers, or uploaded content to train AI models.

For What Purposes Does Agrader Use Personal Data?

We use your personal data for the following specific purposes:

- **Providing and tailoring our services to you.** We use your personal data to operate Agrader and provide a personalized learning experience. For example, we process your uploaded written works and practice tests to deliver AI-generated feedback. Your written works are never stored but your performance history from practice-tests are stored, and allow you to review past scores and feedback in your account.
- **Communicate with you.** We use your personal data to communicate with you and to resolve any issues that you may encounter with our products. For example, if you contact our support team, we may need access to account information in order to respond to your request. Or, for example, we may use your personal data to communicate with you about product-related notifications such as product updates or account-related matters such as invoices.
- **Troubleshooting and debugging our services.** We use personal data, such as technical log data, to identify, investigate, and resolve technical issues that arise with Agrader. For example, we may use log data to track outages or errors.
- **Building and improving our services.** We are continually developing new methods to make Agrader smarter, faster, more secure, and more effective for students. We may use anonymized or aggregated usage data to help us decide what new features to build and how to improve existing features. We do not use your essays or user content to train AI models unless you provide explicit opt-in consent.
- **Processing payments.** If you are a paying customer, we work with Stripe to process your payment information and enable your subscription transaction. Agrader does not store your full payment card details.
- **Promoting our services.** We may use account information to send you promotional communications and to conduct marketing research. For example, depending on your location, communications preferences, and consent settings (as applicable), we may send you personalized emails about new features or offers. You can unsubscribe at any time.

- **Complying with legal obligations and protecting against harm.** We use personal data to: (a) comply with applicable laws, regulations, legal processes, and governmental requests, (b) protect our or others' legal rights, and (c) protect ourselves or our users from fraud, abuse, cheating, or other illegal or harmful activities.

How Does Agrader Secure and Store Personal Data?

We use a combination of technical and organizational safeguards to protect your personal data, including encryption, secure network configurations, and restricted employee access. While no system can be 100% secure, we take reasonable steps to protect your information from loss, misuse, unauthorized access, or disclosure.

Data retention:

- **Account information** (email, authentication details) is stored by our authentication provider, Clerk, for as long as your account is active.
- **Payment information** is processed and stored securely by Stripe. Agrader does not store your full payment card details.
- **Practice test feedback and scoring** are stored in your Agrader account so you can review them over time. You can delete this information at any time through your account settings, or by deleting your account.
- **Other personal data** (such as support interactions) is retained only as long as necessary to respond to your request or comply with legal obligations.

When you delete your account, we permanently delete or anonymize your stored feedback and other personal data, except where we are required by law to retain certain records (for example, billing information for tax compliance).

To Whom Does Agrader Disclose Personal Data?

We may disclose personal data to the following types of companies, organizations, or individuals outside of Agrader:

- **Trusted service providers.** We use service providers to operate Agrader, including Clerk (authentication), Stripe (payments), and hosting/AI providers (e.g., Vercel, AWS, Render, OpenAI). These trusted providers are bound by agreements that require them to follow strict data privacy and security requirements and only use your data as instructed by us. We ensure providers cannot use your content for training.
- **Government agencies, regulators, and similar authorities.** We may disclose your information to governmental agencies, regulators, and other authorities or authorized parties if we determine that such disclosure is reasonably necessary to (a) comply with any applicable law, regulation, legal process, or appropriate governmental request or (b)

protect ourselves, our users, or others from fraud, abuse, or other illegal or potentially harmful activities.

- **Business transfers.** We may disclose personal data as part of a reorganization, restructuring, merger, acquisition, or transfer of all or part of our business or assets (“Business Transaction”). We will notify you in advance if your personal data is subject to such a transfer and outline your choices.
- **With your consent or otherwise at your direction.** If you consent to us disclosing your personal data to a particular recipient or otherwise direct us to do so, we may do so.

Your Privacy Rights & Choices

Agrader provides you with controls over your personal data. These include options to manage communications, access your data, and delete your account. Some of these rights may vary depending on where you live (for example, residents of California, the European Economic Area, or other regions with specific privacy laws may have additional rights).

Your Opt-Out Rights and Communications Choices

- **Opt out of targeted advertising.** You may stop receiving promotional or marketing emails from Agrader at any time by clicking the “unsubscribe” link in those emails or by adjusting your preferences in your account settings. We may still send you non-marketing emails related to your account, such as billing notices or service announcements.

Your Other Data Rights

You may have rights under privacy laws to submit requests to us to access, correct, update, stop using for certain purposes, delete, or move your personal data out of Agrader. If you would like to submit a request to exercise your rights, please follow these instructions:

- **Request a personal data report.** You can submit an access request for your data through your account management portal.
- **Correct or update your data.** You can update your name, email address, and language preferences through your Agrader account settings.
- **Delete your data.** You can delete your Agrader account at any time through your account settings. When you do so, your stored practice test feedback, scores, and other account data will be permanently deleted, except for data we are legally required to retain (for example, billing records).
- **Export your data.** You may request a copy of your practice test feedback, scores, and account information in a portable format so you can use it elsewhere.

You can exercise most of these rights directly in your **account settings**. If you need additional assistance, or if you wish to make a formal request under applicable privacy laws, you can contact us at privacy@agrader.ai. We may request additional information to verify your identity before fulfilling your request.

California Notice at Collection & Additional Information for Residents of Certain U.S. States

Some U.S. states have enacted privacy laws that grant their residents certain rights and require specific disclosures (“State Privacy Laws”). If you reside in California, Colorado, Connecticut, Delaware, Iowa, Montana, Nebraska, New Hampshire, New Jersey, Oregon, Texas, Utah, or Virginia, this section applies to you. This section also serves as our California “Notice at Collection.”

Use, Disclosure, and Retention of Personal Information

We explain above how we collect, use, and disclose information about you. As required by State Privacy Laws, the table below summarizes these practices:

Category of Personal Information	Categories of Recipients	Uses of Personal Information
Account information (email address, name, authentication ID)	Clerk (authentication provider), trusted hosting providers, Agrader support team	Creating and managing your account; enabling login and authentication; providing support; complying with law
Payment information (billing address, limited card details, transaction history)	Stripe (payment processor)	Processing payments; preventing fraud; complying with legal obligations
Log and technical data (IP address, device type, browser, operating system)	Hosting and analytics service providers	Operating and securing the Service; troubleshooting; debugging; improving performance
Practice test feedback and scores	Stored by Agrader in your account	Displaying your past performance so you can review feedback and scores
Support interactions (messages sent to	Agrader support team	Responding to inquiries and resolving issues

support@agrader.ai)		
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We retain personal data only as long as necessary to provide the Service, to comply with legal obligations (such as billing records), or to resolve disputes. When you delete your account, we delete or anonymize your stored feedback and other personal data, except where retention is required by law.

Sales, Sharing, and Targeted Advertising

Agrader does **not** sell personal information, share personal information for cross-context behavioral advertising, or engage in targeted advertising.

Your Rights under State Privacy Laws

Depending on your state of residence, you may have the right to:

- Request to know more about the categories and specific pieces of personal information we collect, use, and disclose.
- Request access to a copy of your personal information.
- Request deletion of your personal information.
- Request correction of inaccurate personal information.
- Request a portable copy of your data so you can move it to another service.
- Opt out of sales or sharing of personal information (not applicable to Agrader, as we do not sell or share data).
- Not be discriminated against for exercising these rights.

You can exercise these rights through your **account settings** or by contacting us at **privacy@agrader.ai**. We may ask you to verify your identity before fulfilling your request.

Additional Rights under State Privacy Laws

Opt Out of Sales, Sharing, and Targeted Advertising

Agrader does not sell personal information or share personal information for cross-context behavioral advertising. If this ever changes, we will update this Privacy Policy and provide you with clear opt-out options.

Access, Correction, and Deletion

You have the right to request access to the personal information we hold about you, request correction of inaccurate information, and request deletion of your personal information. These rights can be exercised through your account settings.

Nondiscrimination

We will not discriminate against you for exercising your privacy rights. This means we will not deny you access to our services, charge different prices, or provide different levels of service just because you made a privacy request.

Appeals

If we deny your privacy rights request, you may appeal our decision by contacting us at support@agrader.ai with the subject line "Privacy Appeal." If you remain unsatisfied, you may also contact your state attorney general.

Authorized Agents

If you are a California resident, you may designate an authorized agent to submit access, deletion, or correction requests on your behalf. We may require proof of the agent's authority and will verify your identity before fulfilling such requests.

Supplemental EEA+ Privacy Notice

This section provides additional information about our processing of personal information for individuals who use Agrader and are located in the **European Economic Area (EEA), United Kingdom (UK), or Switzerland**, and supplements the disclosures provided elsewhere in this Privacy Policy.

Controller Details

Agrader is operated by **BASH.AI LLC**, incorporated in the United States and based in Orlando, Florida. With respect to the personal information discussed in this Privacy Policy, we are the "**controller**" under the GDPR. This means we determine the purposes and means of processing personal data relating to individuals located in the EEA, UK, and Switzerland. You may contact us at: privacy@agrader.ai.

Legal Bases for Processing

We only process your personal information when we have a lawful basis for doing so. Depending on how you use Agrader, we rely on the following lawful bases:

- **Contract** – To provide our services, including account creation, authentication, subscriptions, and delivery of practice test results.
- **Consent** – When you opt in to receive marketing communications or otherwise give us permission. You may withdraw consent at any time.
- **Legitimate Interests** – For purposes such as maintaining and improving our platform, preventing fraud, securing accounts, and communicating essential service updates, provided these interests are not overridden by your rights.
- **Legal Obligation** – To comply with obligations such as tax, accounting, or regulatory reporting.

Rights Available Under GDPR

If you are located in the EEA, UK, or Switzerland, you may exercise the following rights (subject to certain limitations):

- **Right of Access** – Request a copy of the personal data we hold about you.
- **Right to Rectification** – Correct inaccurate or incomplete personal data.
- **Right to Erasure** – Request deletion of your personal data in certain circumstances (e.g., where it is no longer necessary for the purposes collected).
- **Right to Restrict Processing** – Ask us to limit the processing of your data in specific cases, such as when you contest accuracy.
- **Right to Object** – Object to processing based on legitimate interests, including direct marketing.
- **Right to Data Portability** – Receive a portable copy of your personal data in a structured, machine-readable format.
- **Right to Withdraw Consent** – If processing is based on your consent, you can withdraw it at any time.

Exercising Your Rights

You may exercise your rights through your **account settings** or by contacting us at **support@agrader.ai** with the subject line “GDPR Request.” We may need to verify your identity before responding. In some cases, we may deny or limit requests where legally permitted (e.g., if deletion conflicts with legal obligations).

Data Protection Authorities

If you have concerns about how we process your personal information, please contact us first at **support@agrader.ai**. You also have the right to lodge a complaint with your local Data Protection Authority (DPA) in the EEA, the UK Information Commissioner's Office (ICO), or the Swiss Federal Data Protection and Information Commissioner (FDPIC).

Our processing of personal data relating to individuals in the EEA, UK, and Switzerland is limited, occasional, and not large-scale. Accordingly, Agrader has not appointed an EEA/UK representative under Article 27 GDPR at this time. If our operations expand in the future to actively target users in these regions, we will appoint a local representative as required by law.

Contact Information

You can contact us with questions relating to this Privacy Policy or requests to exercise your privacy rights by emailing support@agrader.ai.

